GB

# LAGAN

Design and Quality
IKEA of Sweden

## Contents


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Subject to change without notice.

## ⚠ Safety information

Before the installation and use of the appliance, carefully read the supplied instructions. The manufacturer is not responsible if an incorrect installation and use causes injuries and damages. Always keep the instructions with the appliance for future reference.

### Children and vulnerable people safety

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Do not let children play with the appliance.
- Cleaning and user maintenance shall not be made by children without supervision.
- Keep all packaging away from children.

### General Safety

- This appliance is intended to be used in household and similar applications such as:
  - Farm houses; staff kitchen areas in shops, offices and other working environments

  - By clients in hotels, motels, bed and breakfast and other residential type environments
- Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.
- Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- Do not damage the refrigerant circuit.
- Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
- Do not use water spray and steam to clean the appliance.
- Clean the appliance with a moist soft cloth. Only use neutral detergents. Do not use abrasive products, abrasive cleaning pads, solvents or metal objects.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- If the supply cord is damaged, it must be replaced by the manufacturer, its Authorised Service Centre or similarly qualified persons in order to avoid a hazard.

## Safety instructions

**Installation**

⚠ **Warning!** Only a qualified person must install this appliance.

- Remove all the packaging.
- Do not install or use a damaged appliance.
- Obey the installation instruction supplied with the appliance.
- Always be careful when you move the appliance because it is heavy. Always wear safety gloves.
- Make sure the air can circulate around the appliance.
- Wait at least 4 hours before connecting the appliance to the power supply. This is to allow the oil to flow back in the compressor.
- Do not install the appliance close to radiators or cookers, oven or hobs.
- The rear of the appliance must stand against the wall.
- Do not install the appliance where there is direct sunlight.
- Do not install this appliance in areas that are too humid or too colds, such as the construction appendices, garages or wine cellars.
- When you move the appliance, lift it by the front edge to avoid scratching the floor.

**Electrical connection**

⚠ **Warning!** Risk of fire and electrical shock.

- The appliance must be earthed.
- Make sure that the electrical information on the rating plate agrees with the power supply. If not, contact an electrician.
- Always use a correctly installed shockproof socket.
- Do not use multi-plug adapters and extension cables.
- Make sure not to cause damage to the electrical components (e.g. mains plug, mains cable, compressor). Contact the Authorised Service Centre or an electrician to change the electrical components.
- The mains cable must stay below the level of the mains plug.
- Connect the mains plug to the mains socket only at the end of the installation. Make sure that there is access to the mains plug after the installation.
- Do not pull the mains cable to disconnect the appliance. Always pull the mains plug.

**Use**

⚠ **Warning!** Risk of injury, burns, electrical shock or fire.

- Do not change the specification of this appliance.
- Do not put electrical appliances (e.g. ice cream makers) in the appliance unless they are stated applicable by the manufacturer.
- Be careful not to cause damage to the refrigerant circuit. It contains isobutane (R600a), a natural gas with a high level of environmental compatibility. This gas is flammable.
- If damage occurs to the refrigerant circuit, make sure that there are no flames and sources of ignition in the room. Ventilate the room.
- Do not let hot items to touch the plastic parts of the appliance.
- Do not put soft drinks in the freezer compartment. This will create pressure on the drink container.
- Do not store flammable gas and liquid in the appliance.
- Do not put flammable products or items that are wet with flammable products in, near or on the appliance.
- Do not touch the compressor or the condenser. They are hot.
- Do not remove or touch items from the freezer compartment if your hands are wet or damp.
- Do not freeze again food that has been thawed.
- Obey the storage instructions on the packaging of frozen food.

**Internal light**

- The type of lamp used for this appliance is not suitable for household room illumination

**Care and cleaning**

⚠ **Warning!** Risk of injury or damage to the appliance.

- Before maintenance, deactivate the appliance and disconnect the mains plug from the mains socket.
- This appliance contains hydrocarbons in the cooling unit. Only a qualified person must do the maintenance and the recharging of the unit.
- Regularly examine the drain of the appliance and if necessary, clean it. If the drain is blocked, defrosted water collects in the bottom of the appliance.

**Disposal**

⚠ **Warning!** Risk of injury or suffocation.

- Disconnect the appliance from the mains supply.
- Cut off the mains cable and discard it.
- Remove the door to prevent children and pets to be closed inside of the appliance.
- The refrigerant circuit and the insulation materials of this appliance are ozone-friendly.
- The insulation foam contains flammable gas. Contact your municipal authority for information on how to discard the appliance correctly.
- Do not cause damage to the part of the cooling unit that is near the heat exchanger.

## Installation

⚠ **Warning!** Refer to Safety chapters.

### Positioning

This appliance should be installed in a dry, well ventilated indoor where the ambient temperature corresponds to the climate class indicated on the rating plate of the appliance:

| Climate class | Ambient temperature |
|---|---|
| SN | +10°C to + 32°C |
| N | +16°C to + 32°C |
| ST | +16°C to + 38°C |
| T | +16°C to + 43°C |

ⓘ Some functional problems might occur for some types of models when operating outside of that range. The correct operation can only be guaranteed within the specified temperature range. If you have any doubts regarding where to install the appliance, please turn to the vendor, to our customer service or to the nearest Authorised Service Centre.

### Location

To ensure best performance, install the appliance well away from sources of heat such as radiators, boilers, direct sunlight etc. Make sure that air can circulate freely around the back of the cabinet.

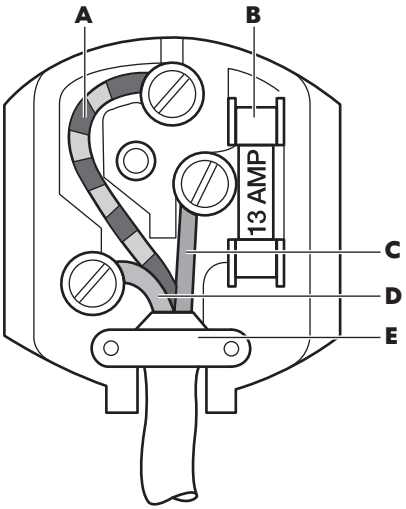
⚠ **Caution!** In order to guarantee proper functioning in ambient temperature above 38°C, it is advised to have a 30mm separation between the sides of the appliance and surrounding furniture.

### Electrical Connection

⚠ **Caution!** Any electrical work required to install this appliance should be carried out by a qualified electrician or competent person.

⚠ **Warning!** This appliance must be earthed.
The manufacturer declines any liability should these safety measures not be observed.

The wires in the mains lead are coloured in accordance with the following code:




- **A** - green and yellow: Earth
- **C** - brown: Live
- **D** - blue: Neutral

As the colours of the wires in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals in your plug, proceed as follows:

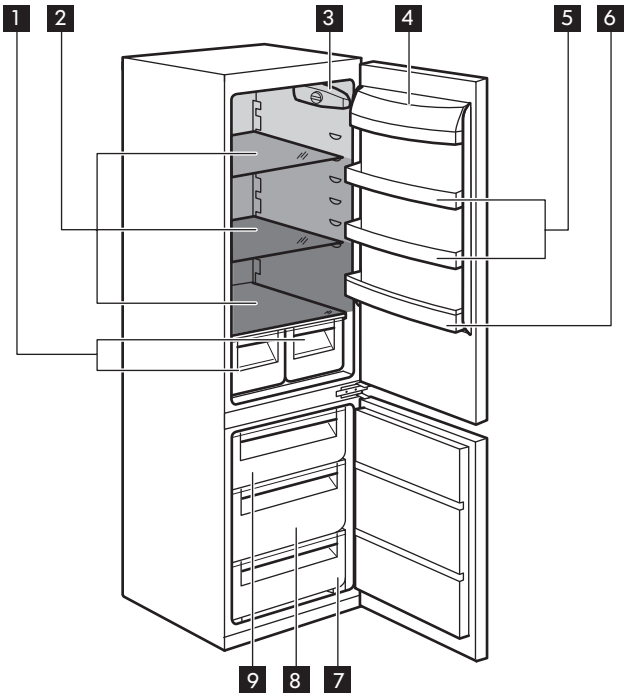
1. Connect the wire coloured green and yellow to the terminal marked either with the letter “E“ or by the earth symbol ⏚ or coloured green and yellow.
2. Connect the wire coloured blue to the terminal either marked with the letter “N“ or coloured black.
3. Connect the wire coloured brown to the terminal either marked with the “L“ or coloured red.
4. Check that no cut, or stray strands of wire is present and the cord clamp (**E**) is secure over the outer sheath.
   Make sure the electricity supply voltage is the same as that indicated on the appliance rating plate.
5. Switch on the appliance.

The appliance is supplied with a 13 amp fuse (**B**). In the event of having to change the fuse in the plug supplied, a 13 amp ASTA approved (BS 1362) fuse must be used.

⚠ **Warning!** A cut off plug inserted into a 13 amp socket is a serious safety (shock) hazard. Ensure that it is disposed of safely.

## Product description

**Product overview**




1 Vegetable drawers
2 Glass shelves
3 Control panel
4 Dairy compartment with lid
5 Door balconies
6 Bottle balcony
7 Freezer drawer
8 Freezer drawer
9 Freezer drawer

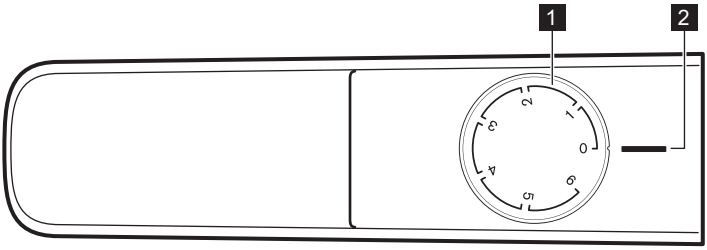
Least cold zone

Intermediate temperature zone

Coldest zone

## Operation

**Control panel**




1 Temperature regulator
2 Fridge-Freezer OFF position

**Switching off**

To turn off the appliance, turn the temperature regulator to the "O" position.

**Switching on**

1. Insert the plug into the wall socket.
2. Turn the temperature regulator clockwise to a medium setting.

**Temperature regulation**

The temperature is automatically regulated.

To operate the appliance, proceed as follows:
- turn the temperature regulator toward lower settings to obtain the minimum coldness.
- turn the temperature regulator toward higher settings to obtain the maximum coldness.

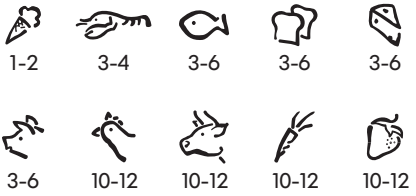
ⓘ A medium setting is generally the most suitable.

However, the exact setting should be chosen keeping in mind that the temperature inside the appliance depends on:
- room temperature
- how often the door is opened
- the quantity of food stored
- the location of the appliance.

⚠ **Caution!** If the ambient temperature is high or the appliance is fully loaded, and the appliance is set to the lowest temperatures, it may run continuously causing frost to form on the rear wall. In this case the dial must be set to a higher temperature to allow automatic defrosting and therefore reduced energy consumption.

## Daily Use

**Freezing Calendar**

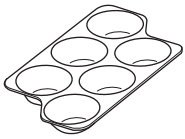



The symbols show different types of frozen goods.

The numbers indicate storage times in months for the appropriate types of frozen goods. Whether the upper or lower value of the indicated storage time is valid depends on the quality of the foods and treating before freezing.

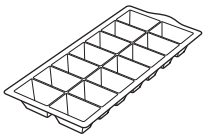
**Accessories**

Egg tray



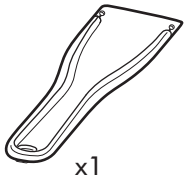
x1

Ice trays



x1

Ice scraper



x1

**Ice-cube production**

This appliance is equipped with tray for the production of ice-cubes.

1. Fill the tray with water.
2. Put the tray in the freezer compartment

⚠ **Caution!** Do not use metallic instruments to remove the tray from the freezer.

**Freezing fresh food**

The freezer compartment is suitable for freezing fresh food and storing frozen and deep-frozen food for a long time.

To freeze fresh foods it is not necessary to change the medium setting.

However, for a faster freezing operation, turn the temperature regulator toward higher settings to obtain the maximum coldness.

ⓘ In this condition, the refrigerator compartment temperature might drop below 0°C. If this occurs reset the temperature regulator to a warmer setting.

Place the fresh food to be frozen in the bottom compartment.

The maximum amount of food that can be frozen in 24 hours is specified on the rating

plate, a label located on the inside of the appliance.

The freezing process lasts 24 hours: during this period do not add other food to be frozen.

**Storage of frozen food**

When first starting-up or after a period out of use, before putting the products in the compartment let the appliance run at least 2 hours.

The freezer drawers ensure that it is quick and easy to find the food package you want. If large quantities of food are to be stored, remove all drawers except for the bottom drawer which needs to be in place to provide good air circulation. On all shelves it is possible to place food that protrude until 15 mm from the door.

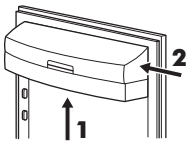
⚠ **Warning!** In the event of accidental defrosting, for example due to a power failure, if the power has been off for longer that the value shown in the technical characteristics chart under "rising time", the defrosted food must be consumed quickly or cooked immediately and then re-frozen (after cooling).

**Thawing**

Deep-frozen or frozen food, prior to being used, can be thawed in the refrigerator compartment or at room temperature, depending on the time available for this operation.

Small pieces may even be cooked still frozen, directly from the freezer: in this case, cooking will take longer.

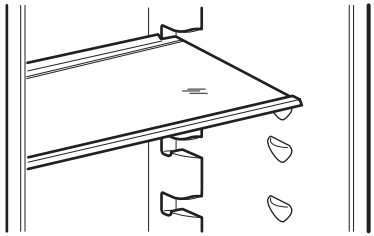
**Positioning the door balconies**




To permit storage of food packages of various sizes, the door balconies can be placed at different heights.

To make these adjustments proceed as follows: gradually pull upwards the balcony until it comes free (1), remove it by pushing towards inside (2), then reposition as required.

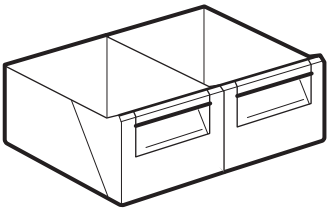
**Movable shelves**



The walls of the refrigerator are equipped with a series of runners so that the safety glass shelves can be positioned as desired.

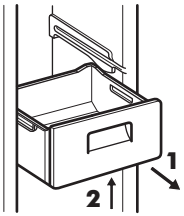
⚠ **Caution!** Do not move the glass shelf above the vegetable drawer to ensure correct air circulation.

**Vegetable Drawers**



Fruit and vegetables should be placed in these drawers (see the picture).

**Removal of freezing baskets from the freezer**

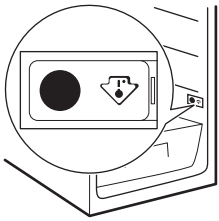



The freezing baskets have a limit stop to prevent their accidental removal or falling out.

At the time of its removal from the freezer, pull the basket towards yourself (1) and, upon reaching the end point, remove the basket by tilting its front upwards (2).

At the time of putting it back, slightly lift the front of the basket to insert it into the freezer. Once you are over the end points, push the baskets back in their position.

**Temperature indicator**



This appliance is sold in France. In accordance with regulations valid in this country it must be provided with a special device (see figure) placed in the lower compartment of the fridge to indicate the coldest zone of it.

## Hints and tips

**Normal operating sounds**

The following sounds are normal during operation:

- A faint gurgling and bubbling sound from coils sound when refrigerant is pumped.
- A whirring and pulsating sound from the compressor when refrigerant is pumped.
- A sudden cracking noise from inside appliance caused by thermic dilatation (a natural and not dangerous physical phenomenon).
- A faint click noise from the temperature regulator when the compressor switches on or off.

**Hints for energy saving**

- Do not open the door frequently or leave it open longer than absolutely necessary.
- If the ambient temperature is high and the Temperature Regulator is set to low temperature and the appliance is fully

loaded, the compressor may run continuously, causing frost or ice on the evaporator. If this happens, set the Temperature Regulator toward warmer settings to allow automatic defrosting and so a saving in electricity consumption.

**Hints for fresh food refrigeration**

To obtain the best performance:

- do not store warm food or evaporating liquids in the refrigerator
- do cover or wrap the food, particularly if it has a strong flavour
- position food so that air can circulate freely around it

**Hints for refrigeration**

Useful hints:

- Meat (all types) : wrap in polythene bags and place on the glass shelf above the vegetable drawer.
- For safety, store in this way only one or two days at the most.
- Cooked foods, cold dishes, etc..: these should be covered and may be placed on any shelf.
- Fruit and vegetables: these should be thoroughly cleaned and placed in the special drawer(s) provided.
- Butter and cheese: these should be placed in special airtight containers or wrapped in aluminium foil or polythene bags to exclude as much air as possible.
- Bottles: these need a cap and should be stored on the door bottle shelf, or (if equipped) on the bottle rack.
- Bananas, potatoes, onions and garlic, if not packed, must not be kept in the refrigerator.

**Hints for freezing**

To help you make the most of the freezing process, here are some important hints:

- the maximum quantity of food which can be frozen in 24 hrs. is shown on the rating plate;
- the freezing process takes 24 hours. No further food to be frozen should be added during this period;
- freeze only top quality, fresh and thoroughly cleaned, foodstuffs;
- prepare food in small portions to enable it to be rapidly and completely frozen and to make it possible subsequently to thaw only the quantity required;
- wrap up the food in aluminium foil or polythene and make sure that the packages are airtight;
- do not allow fresh, unfrozen food to touch food which is already frozen, thus avoiding a rise in temperature of the latter;
- lean foods store better and longer than fatty ones; salt reduces the storage life of food;
- water ices, if consumed immediately after removal from the freezer compartment, can possibly cause the skin to be freeze burnt;
- it is advisable to show the freezing in date on each individual pack to enable you to keep tab of the storage time.

**Hints for storage of frozen food**

To obtain the best performance from this appliance, you should:

- make sure that the commercially frozen foodstuffs were adequately stored by the retailer;
- be sure that frozen foodstuffs are transferred from the foodstore to the freezer in the shortest possible time;
- not open the door frequently or leave it open longer than absolutely necessary;
- once defrosted, food deteriorates rapidly and cannot be refrozen;
- do not exceed the storage period indicated by the food manufacturer.

## Care and cleaning

⚠ **Warning!** Refer to Safety chapters.

### General warnings

⚠ **Caution!** Unplug the appliance before carrying out any maintenance operation.

ⓘ This appliance contains hydrocarbons in its cooling unit; maintenance and recharging must therefore only be carried out by authorized technicians.

ⓘ The accessories and parts of the appliance are not suitable for washing in a dishwasher.

### Cleaning the interior

Before using the appliance for the first time, the interior and all internal accessories should be washed with lukewarm water and some neutral soap to remove the typical smell of a brand-new product, then dried thoroughly.

⚠ **Caution!** Do not use detergents or abrasive powders, as these will damage the finish.

### Initial power on

⚠ **Caution!** Before inserting the power plug in to the outlet and switching on the cabinet for the first time, leave the appliance standing upright for at least 4 hours. This will assure a sufficient amount of time for the oil to return to the compressor. Otherwise the compressor or electronic components may sustain damage.

### Periodic cleaning

⚠ **Caution!** Do not pull, move or damage any pipes and/or cables inside the cabinet.

⚠ **Caution!** Take care of not to damage the cooling system.

⚠ **Caution!** When moving the cabinet, lift it by the front edge to avoid scratching the floor.

The equipment has to be cleaned regularly:

1. Clean the inside and accessories with lukewarm water and some neutral soap.
2. Regularly check the door seals and wipe clean to ensure they are clean and free from debris.
3. Rinse and dry thoroughly.
4. If accessible, clean the condenser and the compressor at the back of the appliance with a brush.
   This operation will improve the performance of the appliance and save electricity consumption.

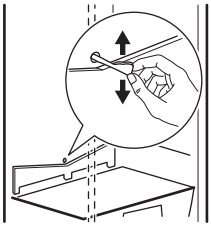
**Periods of non-operation**

When the appliance is not in use for long periods, take the following precautions:

1. Disconnect the appliance from electricity supply.
2. Remove all food.
3. Defrost (if necessary) and clean the appliance and all accessories.
4. Clean the appliance and all accessories.
5. Leave the door/doors open to prevent unpleasant smells.

⚠ **Warning!** If the cabinet will be kept on, ask somebody to check it once in a while to prevent the food inside from spoiling in case of a power failure.

**Defrosting of the refrigerator**



Frost is automatically eliminated from the evaporator of the refrigerator compartment every time the motor compressor stops, during normal use. The defrost water drains out through a trough into a special container at the back of the appliance, over the motor compressor, where it evaporates.

It is important to periodically clean the defrost water drain hole in the middle of the refrigerator compartment channel to prevent the water overflowing and dripping onto the food inside. Use the special cleaner provided, which you will find already inserted into the drain hole.

**Defrosting the freezer**

⚠ **Caution!** Never use sharp metal tools to scrape off frost from the evaporator as you could damage it. Do not use a mechanical device or any artificial means to speed up the thawing process other than those recommended by the manufacturer. A temperature rise of the frozen food packs, during defrosting, may shorten their safe storage life.

ⓘ About 12 hours prior to defrosting, set a lower temperature, in order to build up sufficient chill reserve for the interruption in operation.

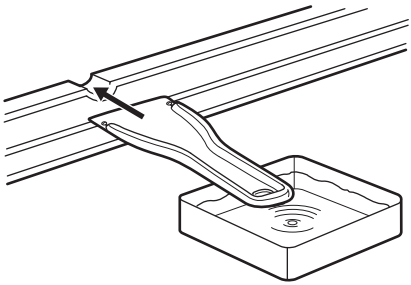
A certain amount of frost will always form on the freezer shelves and around the top compartment.

Defrost the freezer when the frost layer reaches a thickness of about 3-5 mm.

1. Switch off the appliance, or pull out electrical plug from the wall socket.
2. Remove any stored food, wrap it in several layers of newspaper and put it in a cool place.

⚠ **Warning!** Do not touch frozen goods with wet hands. Hands can freeze to the goods.

3. Leave the door open and insert the ice scraper in the appropriate seating at the bottom centre, placing a basin underneath to collect the defrost water.



In order to speed up the defrosting process, place a pot of warm water in the freezer compartment. In addition, remove pieces of ice that break away before defrosting is complete.

4. When defrosting is completed, dry the interior thoroughly and keep the ice scraper for future use.
5. Switch on the appliance.
6. Set the temperature regulator to obtain the maximum coldness and run the appliance for two or three hours using this setting.
7. Reload the previously removed food into the freezer compartment.

## Troubleshooting

⚠ **Warning!** Refer to Safety chapters.

**What to do if...**

| Problem | Possible cause | Solution |
|---|---|---|
| The appliance does not operate. | The appliance is switched off. | Switch on the appliance. |
| | The mains plug is not connected to the mains socket correctly. | Connect the mains plug to the mains socket correctly. |
| | There is no voltage in the mains socket. | Connect a different electrical appliance to the mains socket. Contact a qualified electrician. |
| The appliance is noisy. | The appliance is not supported properly. | Check if the appliance stands stable. |
| The lamp does not work. | The lamp is in stand-by. | Close and open the door. |
| | The lamp is defective. | Refer to "Replacing the lamp". |
| The compressor operates continually. | Temperature is set incorrectly. | Refer to "Operation" chapter. |
| | Many food products were put in at the same time. | Wait some hours and then check the temperature again. |

| Problem | Possible cause | Solution |
|---|---|---|
| | The room temperature is too high. | Refer to climate class chart on the rating plate. |
| | Food products placed in the appliance were too warm. | Allow food products to cool to room temperature before storing. |
| | The door is not closed correctly. | Refer to "Closing the door". |
| There is too much frost and ice. | The door is not closed correctly or the gasket is deformed/dirty. | Refer to "Closing the door". |
| | The water drainage plug is not correctly positioned. | Position the water drainage plug in the correct way. |
| | Food products are not wrapped properly. | Wrap the food products better. |
| | Temperature is set incorrectly. | Refer to "Operation" chapter. |
| Water flows on the rear plate of the refrigerator. | During the automatic defrosting process, frost melts on the rear plate. | This is correct. |
| Water flows inside the refrigerator. | The water outlet is clogged. | Clean the water outlet. |
| | Food products prevent that water flows into the water collector. | Make sure that food products do not touch the rear plate. |
| Water flows on the floor. | The melting water outlet is not connected to the evaporative tray above the compressor. | Attach the melting water outlet to the evaporative tray. |
| The temperature in the appliance is too low/too high. | The temperature regulator is not set correctly. | Set a higher/lower temperature. |
| | The door is not closed correctly. | Refer to "Closing the door". |

| Problem | Possible cause | Solution |
|---|---|---|
| | The food products' temperature is too high. | Let the food products temperature decrease to room temperature before storage. |
| | Many food products are stored at the same time. | Store less food products at the same time. |
| | The thickness of the frost is greater than 4-5 mm. | Defrost the appliance. |
| | The door has been opened often. | Open the door only if necessary. |
| | There is no cold air circulation in the appliance. | Make sure that there is cold air circulation in the appliance. |

ⓘ If your appliance still is not working properly making the above checks, contact the Authorised Service Centre. You can find the list at the end of this manual.

**Closing the door**

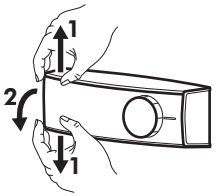
1. Clean the door gaskets.
2. If necessary, adjust the door. Refer to the assembly instructions.
3. If necessary, replace the defective door gaskets. Contact the Authorised Service Centre.

**Replacing the lamp**

ⓘ The appliance is equipped with a longlife LED interior light.

⚠ **Caution!** Disconnect the plug from the mains socket.

1. At the same time, with the fingers expand up and down the transparent cover and unhook it in the direction of the arrows.




2. Replace the lamp with one of the same power and shape specifically designed for household appliances.
   (The maximum power is shown on the light bulb cover.)

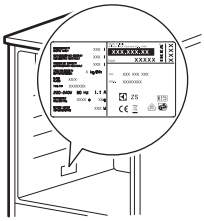
   ⓘ No incandescent bulbs are allowed.
3. Reassemble the lamp cover.
4. Connect the plug to the mains socket.
5. Open the door.
   Make sure that the light comes on.

## Technical information

**Technical data**

| | |
|---|---|
| **Product category** | |
| Appliance Type | Refrigerator - Freezer |
| Installation Type | Freestanding |
| **Product dimensions** | |
| Height | 1745 mm |
| Width | 595 mm |
| Depth | 677 mm |
| **Net volume** | |
| Fridge | 198 Litre |
| Freezer | 111 Litre |
| **Defrost system** | |
| Fridge | auto |
| Freezer | manual |
| Star rating | **** |
| Rising time | 30 hours |
| Freezing capacity | 4 kg/24h |
| Energy consumption | 0,814 kWh/24h |
| Noise level | 40 dB (A) |
| Energy class | A+ |
| Voltage | 230 - 240 V |
| Frequency | 50 Hz |

The technical information are situated in the rating plate on the internal left side of the appliance and in the energy label.



## ENVIRONMENT CONCERNS

Recycle the materials with the symbol ♺. Put the packaging in applicable containers to recycle it. Help protect the environment and human health and to recycle waste of electrical and electronic appliances. Do not dispose appliances marked with the symbol with the household waste. Return the product to your local recycling facility or contact your municipal office.

## IKEA GUARANTEE

**How long is the IKEA guarantee valid?**

This guarantee is valid for five (5) years from the original date of purchase of Your appliance at IKEA, unless the appliance is named LAGAN in which case two (2) years of guarantee apply. The original sales receipt is required as proof of purchase. If service work is carried out under guarantee, this will not extend the guarantee period for the appliance,

**Which appliances are not covered by the IKEA five (5) years guarantee?**

The range of appliances named LAGAN and all appliances purchased in IKEA before 1st of August 2007

**Who will execute the service?**

IKEA service provider will provide the service through its own service operations or authorized service partner network.

**What does this guarantee cover?**

The guarantee covers faults of the appliance, which have been caused by faulty construction or material faults from the date of purchase from IKEA. This guarantee applies to domestic use only. The exceptions are specified under the headline “What is not covered under this guarantee?” Within the guarantee period, the costs to remedy the fault e.g. repairs, parts, labour and travel will be covered, provided that the appliance is accessible for repair without special expenditure. On these conditions the EU guidelines (Nr. 99/44/EG) and the respective local regulations are applicable. Replaced parts become the property of IKEA.

**What will IKEA do to correct the problem?**

IKEA appointed service provider will examine the product and decide, at its sole

discretion, if it is covered under this guarantee. If considered covered, IKEA service provider or its authorized service partner through its own service operations, will then, at its sole discretion, either repair the defective product or replace it with the same or a comparable product.

**What is not covered under this guarantee?**

- Normal wear and tear.
- Deliberate or negligent damage, damage caused by failure to observe operating instructions, incorrect installation or by connection to the wrong voltage, damage caused by chemical or electro-chemical reaction, rust, corrosion or water damage including but not limited to damage caused by excessive lime in the water supply, damage caused by abnormal environmental conditions.
- Consumable parts including batteries and lamps.
- Non-functional and decorative parts which do not affect normal use of the appliance, including any scratches and possible color differences.
- Accidental damage caused by foreign objects or substances and cleaning or unblocking of filters, drainage systems or soap drawers.
- Damage to the following parts: ceramic glass, accessories, crockery and cutlery baskets, feed and drainage pipes, seals, lamps and lamp covers, screens, knobs, casings and parts of casings. Unless such damages can be proved to have been caused by production faults.
- Cases where no fault could be found during a technician's visit.
- Repairs not carried out by our appointed service providers and/or an authorized service contractual partner or where non-original parts have been used.
- Repairs caused by installation which is faulty or not according to specification.
- The use of the appliance in a non-domestic environment i.e. professional use.
- Transportation damages. If a customer transports the product to their home or other address, IKEA is not liable for any damage that may occur during transport. However, if IKEA delivers the product to the customer's delivery address, then damage to the product that occurs during this delivery will be covered by this guarantee.
- Cost for carrying out the initial installation of the IKEA appliance. However, if an IKEA service provider or its authorized service partner repairs or replaces the appliance under the terms of this guarantee, the service provider or its authorized service partner will re-install the repaired appliance or install the replacement, if necessary.

This restriction do not apply to fault-free work carried out by a qualified specialist using our original parts in order to adapt the appliance to the technical safety specifications of another EU country.

**How country law applies**

The IKEA guarantee gives You specific legal rights, which covers or exceed local demands. However these conditions do not limit in any way consumer rights described in the local legislation

**Area of validity**

For appliances which are purchased in one EU country and taken to another EU country, the services will be provided in the framework of the guarantee conditions normal in the new country. An obligation to carry out services in the framework of the guarantee exists only if the appliance complies and is installed in accordance with:

- the technical specifications of the country in which the guarantee claim is made;

- the Assembly Instructions and User Manual Safety Information;

**The dedicated After Sales Service for IKEA appliances:**

Please do not hesitate to contact IKEA After Sales Service to:

1. make a service request under this guarantee;
2. ask for clarification on installation of the IKEA appliance in the dedicated IKEA kitchen furniture. The service won't provide clarifications related to:
   - the overall IKEA kitchen installation;
   - connections to electricity (if machine comes without plug and cable), to water and to gas since they have to be executed by an authorized service engineer.
3. ask for clarification on user manual contents and specifications of the IKEA appliance.

To ensure that we provide you with the best assistance, please read carefully the Assembly Instructions and/or the User Manual section of this booklet before contacting us.

**How to reach us if You need our service**




Please refer to the last page of this manual for the full list of IKEA appointed contacts and relative national phone numbers.

In order to provide You with a quicker service, we recommend that You use the specific phone numbers listed at the end of this manual. Always refer to the numbers listed in the booklet of the specific appliance You need an assistance for. Before calling us, assure that You have to hand the IKEA article number (8 digit code) for the appliance of which you need our assistance.

**SAVE THE SALES RECEIPT!** It is Your proof of purchase and required for the guarantee to apply. Note that the receipt reports also the IKEA article name and number (8 digit code) for each of the appliances you have purchased.

**Do You need extra help?**

For any additional questions not related to After Sales of your appliances, please contact our nearest IKEA store call centre. We recommend you read the appliance documentation carefully before contacting us.

| Country | Phone number | Call Fee | Opening time |
|---|---|---|---|
| België | 070 246016 | Binnenlandse gesprekskosten | 8 tot 20 Weekdagen |
| Belgique | | Tarif des appels nationaux | 8 à 20. En semaine |
| България | 00359888164080<br>0035924274080 | Такса за повикване от страната | От 9 до 18 ч в работни дни |
| Česká republika | 246 019721 | Cena za místní hovor | 8 až 20 v pracovních dnech |
| Danmark | 70 15 09 09 | Landstakst | man. - fre. 09.00 - 20.00<br>lør. 09.00 - 16.00<br>1 søndag pr. måned, normalt første søndag i måneden |
| Deutschland | +49 1806 33 45 32* | * 0,20 €/Verbindung aus dem Festnetz max. 0,60 €/Verbindung aus dem Mobilfunknetz | 8 bis 20 Werktage |
| Ελλάδα | 211 176 8276 | Υπεραστική κλήση | 8 έως 20 κατά τις εργάσιμες ημέρες |
| España | 91 1875537 | Tarifa de llamadas nacionales | De 8 a 20 en días laborables |
| France | 0170 36 02 05 | Tarif des appels nationaux | 9 à 21. En semaine |
| Hrvatska | 00385 1 6323 339 | Trošak poziva 27 lipa po minuti | radnim danom od ponedjeljka do petka od 08:00 do 16:00 |
| Ireland | 0 14845915 | National call rate | 8 till 20 Weekdays |
| Ísland | 5880503 | Innanlandsgjald fyrir síma | 9 til 18. Virka daga |
| Italia | 02 00620818 | Tariffa applicata alle chiamate nazionali | dalle 8 alle 20 nei giorni feriali |
| Κυπρος | 22 030 529 | Υπεραστική κλήση | 8 έως 20 κατά τις εργάσιμες ημέρες |
| Lietuva | 5 230 06 99 | Nacionalinių pokalbių tarifai | Pr. - Ketv.: 8:00 - 12:00, 12:45 - 17:00<br>Pnkt.: 8:00 - 12:00, 12:45 - 15:45 |
| Magyarország | 061 998 0549 | Belföldi díjszabás | Hétköznap 8 és 10 óra között |
| Nederland | 0900 235 45 32 en/of 0900 BEL IKEA | 15 cent/min., starttarief 4.54 cent en gebruikelijke belkosten | ma - vr 08.00 - 20.00,<br>zat 09.00 - 20.00<br>(zondag gesloten) |
| Norge | 815 22052 | Takst innland | 8 til 20 ukedager |
| Österreich | 0810 300486 | max. 10 Cent/min. | Mo - Fr 8.00 - 20.00 Uhr |
| Polska | 012 297 8787 | Stawka wg taryfy krajowej | Od 8 do 20 w dni robocze |
| Portugal | 211557985 | Chamada Nacional | 9 às 21. Dias de Semana<br>*excepto feriados |
| România | 021 211 08 88 | Tarif apel național | 8 - 20 în zilele lucrătoare |
| Россия | 8 495 6662929 | Действующие телефонные тарифы | с 8 до 20 по рабочим дням<br>Время московское |
| Schweiz | 031 5500 324 | Tarif für Anrufe im Bundesgebiet | 8 bis 20 Werktage |
| Suisse | | Tarif des appels nationaux | 8 à 20. En semaine |
| Svizzera | | Tariffa applicata alle chiamate nazionali | dalle 8 alle 20 nei giorni feriali |
| Slovensko | (02) 3300 2554 | Cena vnútroštátneho hovoru | 8 až 20 v pracovných dňoch |
| Suomi | 030 6005203 | Lankapuhelinverkosta 0,0835 €/puhelu + 0,032 €/min<br>Matkapuhelinverkosta 0,192 €/min | arkipäivisin 8.00 - 20.00 |
| Sverige | 0775 700 500 | lokalsamtal (lokal taxa) | mån-fre 8.30 - 20.00<br>lör-sön 9.30 - 18.00 |
| Türkiye | 212 244 0769 | Ulusal arama ücreti | Hafta içi saat 09:00'dan 18:00'a kadar |
| Україна | 044 586 2078 | Міжміськи дзвінки платні | 9 - 21 В робочі дні |
| United Kingdom | 020 3347 0044 | National call rate | 9 till 21. Weekdays |
| Slovenija | www.ikea.com | | |
| Србија | www.ikea.com | | |

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